

## **MERCHANDISE RETURNS**

Shipping errors must be reported to Lighthouse Marine and Trailer Supply within 48 hours of delivery. If damage to product was created during shipping, read the details on the freight bill and file proper claim with the transportation company.

In the event it is necessary to return an item, please contact us at 800-257-9233 and request a **written** authorization. Please have your invoice number and/or your sales order number readily available so we may identify the order.

Products may be returned within 30 days of purchase if the product is new, in restockable condition, in original packaging, and without price marking..

Special ordered materials from the manufacturer cannot be canceled and are not returnable once they are shipped. Materials cut-to-order or cut-to-length cannot be canceled or returned.

## **RESTOCKING FEES**

All returns are subject to a 25% restocking fee, the manufacturer's restocking fee, and freight charges.

## **REFUND POLICY**

The customer's account will be credited the original total cost of returns, minus Lighthouse Marine and Trailer Supply restocking fees, any Manufacturer's restocking fees, and freight charges.

## **WARRANTIES**

Lighthouse Marine and Trailer Supply does not manufacture any of the products featured on this web site. We assume no responsibility for quality, applications, serviceability, or workmanship. The supplied or published warranty by the individual manufacturer is the only applicable warranty.

Lighthouse Marine and Trailer Supply is not authorized to repair or replace any defective merchandise. In cases of a warranty claim for faulty merchandise, it is the customer's responsibility to contact the individual manufacturer for replacement or satisfaction.

## **CREDIT AND TERMS**

Credit approved customers must follow payment terms of Lighthouse Marine and Trailer Supply as stated on their invoice.

Accounts 60 days past due will be assessed a service fee of 1½% each month. No shipments will be made to customers whose unpaid invoices are 60 days or more overdue. Unpaid invoices of accounts 90 days past due will automatically be sent to a collection agency or legal counsel.

Returned checks are subject to a \$30.00 fee.

## **PRIVACY POLICY**

Lighthouse Marine and Trailer Supply is very concerned about protecting your privacy online. We do not sell, exchange, or make available the names of our customers to any third party unless compelled by law.

All personally identifiable and credit card information is treated with the highest degree of safety and security. All information required is strictly used to fulfill your order and is collected through the use of Secure Sockets Layer (SSL) encrypted protection.

## **HOLIDAY SCHEDULE**

Deliveries may be affected by the following observed holidays: Independence Day, Friday, July 4, 2008; Thanksgiving Day, Thursday and Friday, November 27 and 28, 2008; and the Holiday season which includes Christmas and New Year's Day, December 20, 2008 through January 2, 2009.

**ALL PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**